

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 17, 2014

Accepted/Filed

JUN 17 2014

FCC Office of the Secretary

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re:

WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of Flat Rock Telephone Co-Operative

Study Area Code 341012

Dear Ms. Dortch:

On behalf of Flat Rock Telephone Co-Operative ("Flat Rock"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Flat Rock seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the initial section 54.202(a) Five-Year Service Quality Improvement Plan.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

¹ 47 C.F.R. §§ 54.313, 54.422.

³ 47 C.F.R. §§ 0.457, 0.459, 54.202(a).

Echelon Building II, Suite 200 9430 Research Blvd., Austin, TX 78759 phone: 512-338-0473, fax: 512-346-0822 Eagandale Corporate Center, Suite 310 1380 Corporate Center Curve, Eagan, MN 55121 phone: 651-452-2660, fax: 651-452-1909 6849 Peachtree Dunwoody Road Bldg. B-3, Suite 200, Atlanta, GA 30328 phone: 770-569-2105, fax: 770-410-1608 547 South Oakview Lane Bountiful, UT 84010 phone: 801-294-4576, fax: 801-294-5124

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

FCC For	m 481 - Carrier Annual Reporting REDAC Data Collection Form	TED - FOR PUBLIC IN	FCC Form 4 NSPECTION 0448 Contro July 2013	11 I No. 3060-0986/OMB Control No. 3060-0519
<010>	Study Area Code	341012		
<015>	Study Area Name	FLAT ROCK TEL CO-OP		
<020>	Program Year	2015		Accons
<030>	Contact Name: Person USAC should contact with questions about this data	Karen Jackson-Furman		Accepted/Filed JUN 17 2014
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6187741000 ext.		JUN 17 2014
<039>	Contact Email Address: Email of the person identified in data line <030>	kfurman@egyptian.net		CC Office of the Secretary
ANNUA	AL REPORTING FOR ALL CARRIERS		You K	S4.313 S4.422 Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	· Milli
<200>	Outage Reporting (voice)		(complete attached worksheet)	~ ~
<210> <300>	Unfulfilled Service Requests (voice)	outages to report	**	· Marie
<310>	Detail on Attempts (voice)		(attach de	escriptive document)
	<u></u>			
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)		(attach a	descriptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0			V V
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broad)	band)		. Incompany
<440>	Fixed 0.0			
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certification)	V V
	341012i1510.pdf			
<510>			(attached descriptive document)	V V
1500	Constiguilles in Emergency City stigue			
<600>	Functionality in Emergency Situations 341012i1610.pdf		(check to indicate certification)	
<610>			(attached descriptive document)	
<700>	Company Price Offerings (voice)		(complete attached workshoot)	· Milli
<710>	Company Price Offerings (voice) Company Price Offerings (broadband)		(complete attached worksheet) (complete attached worksheet)	V (1)
	Operating Companies and Affiliates		(complete attached worksheet)	V V
	Tribal Land Offerings (Y/N)?	(if ye	s, complete attached worksheet)	
<1000>	Voice Services Rate Comparability		(check to indicate certification)	
<1010>			(attach descriptive document)	
<1100>	Terrestrial Backhaul (Y/N)?	(if n	ot, check to indicate certification)	MILIA
<1110>			(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers		(complete attached worksheet)	
	Price Cap Carriers, Proceed to Price Cap Additional			
<2000>	Including Rate-of-Return Carriers affiliated with Pr	ice cup Locui Exchange ((check to indicate certification)	
<2005>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Wester	(complete attached worksheet)	
<3000>	nate of Netwill Carriers, Proceed to NOR Additional	Documentation works	(check to indicate certification)	-
<3005>			(complete attached worksheet)	- Millian

	ervice Quality Improvement Reporting Illection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	341012		
<015>	Study Area Name	FLAT ROCK TE	L CO-OP	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackso	on-Furman	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6187741000 6	ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman@egy;	otian.net	
<110>	Has your company received its ETC certification from the FCC?	(ye:	s/no) O O	0
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes	s/no) O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	ompany is a	341012i1112.pdf	
	Please check these boxes below to confirm that the attached documents(s), on lin 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne		Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets			
<114>	Report how much universal service (USF) support was received			
<115>	How (USF) was used to improve service quality			
<116>	How (USF)was used to improve service coverage			
<117>	How (USF) was used to improve service capacity			
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.			

FLAT ROCK TELEPHONE CO-OPERATIVE (SAC 341012)

ATTACHMENT - LINE 112

FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

ATTACHMENT REDACTED IN ENTIRETY

<220>

(200) Service Outage Reporting (Voice)		FCC Form 481	
Data Collection Form		OMB Control No. 3060-098	6/OMB Control No. 3060-0819
		July 2013	

<010>	Study Area Code	341012
<015>	Study Area Name	FLAT ROCK TEL CO-OP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	6187741000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman@egyptian.net

>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
										110		
								117				70

<703>

hm220112391	ce Offerings Including Voice Rate Data lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	341012
<015>	Study Area Name	FLAT ROCK TEL CO-OP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	6187741000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman@egyptian.net
<701>	Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge 1.0	

<a1></a1>	<a2> <= 1.5</a2>	<a3></a3>	<b1></b1>		db3>	<ba><b4></b4></ba>	<bs></bs> <bs></bs> <	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
	and in the last of	Site (GET G)	note type	Day vice mare	State Supperior Line Charge	State Silversal service Fee	Jerrice energe	Total per line nates and rec
				- See at	tached worksheet			
								
	-							

<711>

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	341012
<015>	Study Area Name	FLAT ROCK TEL CO-OP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	6187741000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman@egyptian.net

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
			- See attac worksheet -	ned				
			TOTAL TOTAL					
	7							
		L						

<015> Study Area Name

<812> Operating Company

<030> Contact Name - Person USAC should contact regarding this data

Flat Rock Telephone Co-Operative

<020> Program Year

(800) Operating Companies Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	341012	

FLAT ROCK TEL CO-OP

Karen Jackson-Furman

<035>	Contact Telephone Nu	mber - Number of person identified in data line <030>	6187741000 ext.
<039>	> Contact Email Address - Email Address of person identified in data line <030>		kfurman@egyptian.net
<810>	Reporting Carrier	Flat Rock Telephone Co-Operative	
<811>	Holding Company		

<813> < sal>	<a2></a2>	GD (4)
Affiliates	SAC	Doing Business As Company or Brand Designation
		(4)

CANADA THE MENT	pal Lands Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	341012	
<015>	Study Area Name	FLAT ROCK TEL CO-OP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman	
<035>	Contact Telephone Number - Number of person identified in data line <030		
<039>	Contact Email Address - Email Address of person identified in data line <030)> kfurman@egyptian.net	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation		
		Na	me of Attached Document
If your o	company serves Tribal lands, please select (Yes,No, NA) for each these boxes		
to confi	rm the status described on the attached document(s), on line 920,		
demons	trates coordination with the Tribal government pursuant to	Select	
§ 54.313	B(a)(9) includes:	Yes,No,	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	NA)	
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
-3217	Compliance with Cultural Preservation review processes		
<928>			

(1100) No Terrestrial Backhaul Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	341012
<015>	Study Area Name	FLAT ROCK TEL CO-OP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	6187741000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman@egyptian.net
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	erms and Condition for Lifeline Customers lection Form	100 kg	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		341012
<015>	Study Area Name		FLAT ROCK TEL CO-OP
<020>	Program Year		2015
<030>	Contact Name - Person USAC should contact regarding this data		Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data	line <030>	> 6187741000 ext.
<039>	Contact Email Address - Email Address of person identified in data	line <030	D> kfurman@egyptian.net
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		341012111210.pdf
<1220>	Link to Public Website	нттр	Name of Attached Document
or the we	heck these boxes below to confirm that the attached document(s), on line state listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers marreport:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V	
<1222>	Details on the number of minutes provided as part of the plan,	V	
<1223>	Additional charges for toll calls, and rates for each such plan.	V	

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According National Documentation Price Cap Local Exchange Carriers Study Area Code 341012				77 - 17 - 17 - 17 - 17 - 17 - 17 - 17 -		
Study Area Code 341012	311000000000000000000000000000000000000					
Study Area Code 341012 70155 Study Area Name FEAT ROCK TEL CO-OP 70200 Program Year 70305 Contact Name - Person USAC should contact regarding this data 70315	世界 经发				1000年 日本には、日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日	986/OMB Control No. 3060-0819
Study Area Name FLAT SOCK TEL CO-OP Study Area Name Promain Verr 2015 Contact Name - Person USAC should contact regarding this data Access Assets on Person Assets Assets Assets on Person Assets Assets Assets Assets on Person Assets Assets Assets Assets Assets Assets Assets Assets Assets Person Assets	ncluding	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		THE RESERVE OF THE PARTY OF THE	July 2013	数人提供,这种类型的现在分
Study Area Name FLAT SOCK TEL CO-OP Study Area Name Promain Verr 2015 Contact Name - Person USAC should contact regarding this data Access Assets on Person Assets Assets Assets on Person Assets Assets Assets Assets on Person Assets Assets Assets Assets Assets Assets Assets Assets Assets Person Assets						
## 2015 **Contact Temain Address - Email Address of person identified in data line 4030- **Contact Telephone Number - Number of person identified in data line 4030- **Contact Telephone Number - Number of person identified in data line 4030- **Contact Telephone Number - Number of person identified in data line 4030- **Contact Temain Address - Email Address of person identified in data line 4030- **Contact Temain Address - Email Address of person identified in data line 4030- **Contact Temain Address - Email Address of person identified in data line 4030- **Contact Temain Address - Email Address of person identified in data line 4030- **Contact Email Address - Email Address of person identified in data line 4030- **Contact Email Address - Email Address - Email Address of person identified in data line 4030- **Contact Email Address - Email Ad			341012			This said the said th
Contact Name - Person USAC Should contact regarding this data		The second contract of	FLAT ROCK TEL CO-OP			
CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support to offset access charge reductions, and Connect America Phase support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. Incremental Connect America Phase I reporting And Year Certification (47 CFR § 54.313(b))(1)) And Year Certification (47 CFR § 54.313(b))(1)) Price Cap Carrier Receiving Frozen Support Certification 20112 2013 Frozen Support Certification 2014 2015 2016 Frozen Support Certification 2015 2016 Frozen Support Certification 2016 2016 Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 2017 3rd year Broadband Service Certification 2018 5th year Broadband Service Certification 2019 Price Cap Carrier Receiving frozen Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 2019 Interim Progress Certification Please Check the box confirm that the attached document(s), on line 2021, contains the required information Please Check the box confirm that the attached document(s) access to broadband service in the Preceding calendar year.			2015			
CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. Incremental Connect America Phase I reporting 2010- 2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.313(b)(2)) 2013- 2013 Frozen Support Certification 2015- 2016 and future Frozen Support Certification 2016- 2016 Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification Frice Cap Carrier Connect America ICC Support (47 CFR § 54.313(e)) 2015- 3rd year Broadband Service Certification						
CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase i support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. Incremental Connect America Phase I reporting 2010- 2nd Year Certification (47 CFR § 54.313(b)[1]) 3rd Year Certification (47 CFR § 54.313(b)[2]) Price Cap Carrier Receiving Frozen Support Certification 2013- 2014 Frozen Support Certification 2014- 2015 Frozen Support Certification 2016- 2016 and future Frozen Support Certification 2016- Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 2017- 3rd year Broadband Service Certification Please Check the box to confirm that the attached document(s), on line 2021, contains the required information prize addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.			6187741000 ext.			
incremental Connect America Phase I reporting 2010- 2nd Year Certification (47 CFR § 54.313(b)(1)) 2011- 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2012- 2013 Frozen Support Certification 2013- 2014 Frozen Support Certification 2014- 2015 Frozen Support Certification 2015- 2016 and future Frozen Support Certification 2016- Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 2017- 3rd year Broadband Service Certification 5th year Broadband Service Certification 5th year Broadband Service Certification 1cterim Progress Certification 1cterim	<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman@egyptian.net			
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Incremental Connect America Phase I reporting 2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2012> 2013 Frozen Support Certification 2014> 2015 Frozen Support Certification 2014> 2015 Frozen Support Certification 2016> 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification Sth year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	CHECK U	에 마이트 (1982) 그는 1일 마이트 (1982) 전 1982 (1982) 그는 1982 (1982)	경기 가지 아니는 아니는 아이들이 가지 않는 사람들이 되었다. 그 가게 되었다.	있는 100kg (100kg 100kg 10kg 10kg 10kg 10kg 10kg 10k	:	Connect America Phase II
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2010 2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 2015 Frozen Support Certification 2015 2016 and future Frozen Support Certification 2016 2016 Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 1nterim Progress Certification 1nterim Progress Certification 2020 Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		E. Surrey Anna Markey C. State				8#3
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2012						
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 2015 Frozen Support Certification 2015 2016 and future Frozen Support Certification 2016 Certification Support Used to Suild Broadband Connect America Phase II Reporting (47 CFR § 54.313(d)) 2017 3rd year Broadband Service Certification 2018 5th year Broadband Service Certification 2019 Interim Progress Certification 2020 Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		[1] [2 The 1 The				
2012> 2013 Frozen Support Certification 2014> 2014 Frozen Support Certification 2015	<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))				
2014 2015 Frozen Support Certification 2015 2016 and future Frozen Support Certification 2016 Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) 2016 Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 2018 5th year Broadband Service Certification 1nterim Progress Certification 2020 Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))				
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Connect America Phase II Reporting {47 CFR § 54.313(e)} Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification Sth year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<2015>					
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Connect America Phase II Reporting {47 CFR § 54.313(e)} <2017> 3rd year Broadband Service Certification <2018> 5th year Broadband Service Certification <2019> Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<2016×	아이 가는 아니다. 아이는 아이는 아이는 아이는 아이는 아이는 아이는 아이는 아이를 하는데 아이를				
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 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. 		Connect America Phase II Reporting (47 CFR § 54.313(e))		-		
<2019> Interim Progress Certification <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<2017>	3rd year Broadband Service Certification		! !		
<2020> Interim Progress Certification <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<2018>	마시아스 특성 전체, 의 전에 의 대역 회사 (1982년 1981년 시대의 제요인 제요인 1982년 1982년 1				
pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<2019>					
	<2020>	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providi	t shall provide the number, n	names, and		
<2021> Interim Progress Community Anchor Institutions		b. annual desired leave				
<2021> Interim Progress Community Anchor Institutions						
<2021> Interim Progress Community Anchor Institutions				1	1	
<2021> Interim Progress Community Anchor Institutions				1		
	<2021>	Interim Progress Community Anchor Institutions		1		
I I				1		
I I				1		
Name of Attached Document Listing Required Information						

	ste Of Return Carrier Additional Documentation		FCC Form 481	
Data Col	lection Form		OMB Control No. July 2013	3050-0986/OM8 Control No. 3060-0819
med-processed				TO PERSON AND ADDRESS OF THE PARTY OF THE PA
<010>	Study Area Code	341012		
<015>	Study Area Name	FLAT ROCK TEL CO-OP		
<020>	Program Year Contact Name - Person USAC should contact regarding this data	2015		
<035>	Contact Telephone Number - Number of person identified in data line <030>	Karen Jackson-Furman 6187741000 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman@egyptian.net		
CHECK t	he boxes below to note compliance on its five year service quality plan (pursuant	it to 47 CFR § 54.202(a)) and, for privately held carrie information reported on this form and in the do		nancial reporting requirements set forth in 47
	orn 3 3-1325 (Mar. 1 Internal Control of the till	in the doc	coments attached below is accurate.	1
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	Name of Attached Document Listing Re	equired Information	
	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre providing access to broadband service in the preceding calendar year.	012 contains the required information pursuan	it to	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))			
(3013) (3014)	is your company a Privately Held ROR Carrier [47 CFR § 54.313{f}(2)] If yes, does your company file the RUS annual report	j	(Yes/No) (Yes/No)	
Please	check these boxes to confirm that the attached document(s), on line 3017	, contains the required information pursuant to	§ 54.313(f)(2) compliance require	es:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Car	341012i13017.pdf	V	1 ^a
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation			İ
		Name of Attached Document Listing Required In	formation OO	•
(3018)	If the response is no on line 3014, is your company audited?		(Yes/No)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	NATA A SANATAN MANAMATAN M	communications	7(6)
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Co	ash Flows	-	
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.		
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		-	
(3022)	independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications			
(3023)	Borrowers, Underlying information subjected to a review by an independent certified			
(3024) (3025)	public accountant Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of <u>Ce</u>	ish Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Info		

V/v61250-8880224	tion - Reporting Carrier lection Form	FCC Form 481 OM8 Control No. 3060-0985/OM8 Control No. 3060-0819 July 2013
<010>	Study Area Code	341012
<015>	Study Area Name	FLAT ROCK TEL CO-OP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	6187741000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman@egyptian.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: FLAT ROCK TEL CO-OP Signature of Authorized Officer: CERTIFIED ONLINE Date 06/12/2014 Printed name of Authorized Officer: Onnua Branson Title or position of Authorized Officer: 6185843211 ext. Study Area Code of Reporting Carrier: 341012 Filing Due Date for this form: 06/30/2014 Persons willifully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

\$1900 ESSESSED (1)	lon - Agent / Carrier ection Form	FCC Form 481 OM8 Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	341012
<015>	Study Area Name	FLAT ROCK TEL CO-OP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	6187741000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman@egyptian.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent)	is authorized to submit the Information reported on behalf of the reporting carrier.
	ponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized
agent; and, to the best of my knowledge, the reports and d	provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer: ext.	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to	o File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.		
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:	Date:	
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Agent: ext.		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

Attachments

<010>	Study Area Code	341012
-		
<015>	Study Area Name	FLAT ROCK TEL CO-OP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	6187741000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman@egyptian.net
	90 DEC 190 100 100 100 100 100 100 100 100 100	
<701>	Residential Local Service Charge Effective Date 1/1/2014	
<702>	Single State-wide Residential Local Service Charge 1.0	· ·

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

<703>

(700) Price Offerings including Voice Rate Data

Data Collection Form

State	<az> Exchange (ILEC)</az>	SAC (CETC)	 kate Type	 Residential Local Service Rate	 State Subscriber Line Charge		Mandatory Extended Area Service Charge	Total per line Rates and Fe
IL	Flat Rock		FR	11.04	9.35	0.19	0.0	20.58
								
							74	
								1
								1

(710) Broadband Price Offerings

<711>

Data Col	ection Form	July 2013
<010>	Study Area Code	341012
<015>	Study Area Name	FLAT ROCK TEL CO-OP
<020>	Program Year	2015

FCC Form 481

Study Area Code	341012
Study Area Name	FLAT ROCK TEL CO-OP
Program Year	2015
Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
Contact Telephone Number - Number of person identified in data line <030>	6187741000 ext.
Contact Email Address - Email Address of person identified in data line <030>	kfurman@egyptian.net
	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>

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Sta	te Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
IL	Flat Rock	89.95	0.0	89.95	6.0	0.75	0.0	Other, unlimited usage
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			1000000					
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Flat Rock Telephone Co-Operative's demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. ³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Flat Rock Telephone Co-Operative ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under the Illinois Administrative Code (IAC), Title 83: Public Utilities, Chapter I: Illinois Commerce Commission, Subchapter f: Telephone Utilities. These obligations include, but are not limited to, the following: adherence to Illinois state consumer protection requirements governing telephone providers which include Quality of Service rules as identified in IAC Part 730

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² Id. at para. 28.

³ Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

and 732, and Compliance with Anti-Slamming and Anti-Cramming Procedures as adopted in Illinois Public Act 90-610 and 97-0822, (3) truth-in-billing requirements pursuant to federal rule and IAC 735.70; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

Flat Rock Telephone Co-Operative's demonstration of ability to function in emergency situations for voice and broadband services:

Flat Rock Telephone Co-Operative ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and Title 83, Chapter I, Sub-Chapter f, Section 730.325 of the Illinois Administrative Code. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. In accordance, and compliance, with Title 83, Chapter I, Sub-Chapter f, Section 730.325 (b), all switching offices or equivalent with installed emergency power generating equipment have a minimum of three (3) hours battery capacity; switching offices or

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of backup power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

equivalent without installed emergency power generating equipment have a minimum battery capacity of five (5) hours.

The company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur.

Flat Rock Telephone Co-Operative is a quality telecommunications services provider who provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

Monthly Service Charge

Single Party Residence Service (unlimited local calling)	\$20.39
Single Party Business Service (unlimited local calling)	\$20.39
Federal Subscriber Line Charge-Single Line	\$6.50
Directory Assistance	40¢/65¢
Touch Tone Service	\$1.00

Toll Blocking Available at no charge for low income customers that qualify

Emergency 911 Services Surcharges for 911 services are assessed according to

government assessments

Access to operator services and interexchange services available

Low-income individuals eligible for Lifeline and Link-Up telephone assistance programs may be eligible for discounts from these basic local service charges through state specified telephone assistance plans.

Basic services are offered to all consumers in the Flat Rock service territory at the rates, terms and conditions specified in the Company's price lists. If you have any questions regarding the Company's services, please call Flat Rock at 618-584-3211 or visit the business office at 104 North Rundle St., Flat Rock, IL for further information regarding the services.

Lifeline and Link Up Assistance

Lifeline and Link Up are government programs that make telephone service more affordable for eligible, low-income households.

What is Lifeline?

Lifeline is a federal program that provides a monthly \$9.25 discount on telephone service to eligible households. If the eligible consumer voluntarily elects toll-blocking while initiating Lifeline service, a deposit is not required.

What is Link Up?

Link Up is a state program that helps pay the installation charge for telephone service.

Who is eligible?

To be eligible for the program, you, your dependent, or your household must participate in one of the following programs:

- o Medicaid or Medical Assistance Program
- o Supplemental Nutrition Assistance Program (SNAP), formerly Food Stamps
- Temporary Assistance to Needy Families (TANF)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)

o National School Lunch Free Lunch Program

Customers may also qualify for Lifeline if their total household income does not exceed <u>135% of the Federal Poverty Guidelines</u>.

Are there restrictions?

The Lifeline and Link Up programs are limited to one benefit per household. Lifeline is non-transferable. Subscribers willfully making false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

How can I apply for the Lifeline and/or Link Up Programs?

To enroll in Lifeline, please contact your local business office.

FLAT ROCK TELEPHONE CO-OPERATIVE (SAC 341012) ATTACHMENT - LINE 3026 ATTACHMENT REDACTED IN ENTIRETY